



# CUSTOMER TRANSACTION CHARGES

Dial \*778#

Withdrawal	Charge
Between K1 to K150	K2.50
Above K150 to K300	K5
Above K300 to K500	K10
Above K500 to K1,000	K20
Above K 1,000 to K3,000	K30
Above K3,000 to K5,000	K50
Above K5,000 to K10,000	K100

  

Bill Payments	Charge
Between K1 to K150	K1
Above K150 to K300	K1.50
Above K300 to K600	K2.50
Above K600 to K1,200	K3.50
Above K1,200 to K5,000	K3.50
Above K5,000 to K20,000**	K5

  

Other Airtel Money Services	Charge
Call Customer Care	Free
Monthly Fee	Free
Registration Fee	Free
Balance Enquiry	Free
Change password and Reports	Free
Airtime Top up	Free
Airtel Money reversals	Free

  

Deposit	Charge
Between K5 to K20,000**	FREE

Airtel Money Transfer to numbers not registered on Airtel Money (Including MTN & ZAMTEL numbers)	Charge
Between K5 to K150	K2.50
Above K150 to K300	K5
Above K300 to K500	K10
Above K500 to K1,000	K20
Above K1,000 to K3,000	K30
Above K3,000 to K5,000	K50
Above K5,000 to K10,000	K100

Airtel Money to Airtel Money International Money Transfer (i.e. Transfer to other Airtel numbers from other countries)	Charge
Between K5 to K100	K3
Above K100 to K200	K6
Above K200 to K400	K10
Above K400 to K800	K15
Above K800 to K1,500	K25
Above K1,500 to K3,000	K40
Above K3,000 to K6,000	K65
Above K6,000 to K10,000	K80

Airtel Money Wallet-to-Bank Transfer	Charge
Between K5 to K150	K5
Above K150 to K300	K5
Above K300 to K500	K5
Above K500 to K1,000	K10
Above K1,000 to K3,000	K30
Above K3,000 to K5,000	K50
Above K5,000 to K10,000	K100

Restrictions	
Max transfer amount (per day)**	K20,000
Max Withdrawal amount (per day)**	K10,000